



Store Manager

REPORTS TO: Multi-Unit Manager / Area Manager

STATUS: Full Time

Position Summary

We are looking for a person with a passion for gaming, games, and game accessories, who's ready for the challenge to take our store to the next level! As the Store Manager you are responsible for the daily operations and the way you run the store is by far the largest factor in the stores results. To be a successful Store Manager in GameStop you will need to be driven by sales and motivated by developing awesome talent in your store team!

At GameStop, we know that active selling is key. Therefore, it's important that you are an outgoing person with a lot of energy and enjoy connecting with other people. We are very proud of the fact that a majority of our customers choose to come back to our stores over and over again. We see this as proof that we have stores and staff that live up to the customer's expectations.

To be a Store Manager is obviously a great responsibility and even though we are in the gaming industry - GameStop is not a game!!! We are a global company with over 46 000 employees which requires structure and professionalism. This of course is something that we expect from all our employees and with the Store Manager role comes a responsibility for the budget, the store personnel, the costs and of course, the sales.

In a Store Manager we are looking for a person who is constantly motivated to find and face the next challenge.

Duties and Key Responsibilities

- Be a champion for customer service - Developing a "sales through service" culture with the specific aims of retaining existing customers, attracting new customers.
- Ability to drive sales, footfall, and team KPIs Motivation and ability to work on own initiative.
- Good leadership - Motivating, leading, training, and developing your overall team of 5+ team members.
- Ability to maintain a clean, well-organized, and properly merchandised store at all times - Ensuring high standards in stock levels and presentation.
- Compliance and accountability - Ensuring that all policies, procedures, and controls are followed at all times.

Experience

- Minimum of 2-3 years retail management experience.
- Passion, a great work ethic with an adaptable and resilient approach.
- Strong interpersonal skills.
- Strong attention to detail.
- Excellent time management and organizational skills.
- Flexibility – Store is open 7 days a week.
- Ability to work well in high pressured situations.

How to Apply

If the above description seems custom made for you and you want to be part of one of the world's most driven companies, apply to: work@gamestop.com. Please state which store you are applying for.